

# Privacy Policy

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Effective Date: July 20, 2025

At The Diouf Foundation for Independent Living, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect personal information submitted through our website.

## 1. Information We Collect

We collect only the information necessary to provide services, respond to inquiries, and improve our website. This may include:

- Your name, email address, phone number, or other contact details submitted through inquiry or referral forms
- Demographic and program eligibility information you voluntarily provide
- General website usage data (such as pages visited or time spent) through analytics tools

We do not knowingly collect personal information from individuals under the age of 13.

## 2. How We Use Your Information

We use the information you provide for the following purposes:

- To respond to inquiries or requests for housing services
- To evaluate your eligibility for program participation
- To provide resources or support as requested
- To improve our website, services, and outreach efforts

## 3. Information Sharing & Disclosure

We do not sell, rent, or trade your personal information.

We may share information with third parties only when:

- Required by law, court order, or regulatory request
- Necessary to coordinate with referral sources (such as social service agencies or hospitals), with your written consent
- Needed for technical support (e.g., web hosting providers), who are bound by confidentiality agreements

## 4. Consent to Use Information

By submitting information through our website, you consent to the use of that information for the stated purposes. You may withdraw your consent at any time by contacting us in writing.

You may also request to revoke authorization using our [Revocation of Consent Form].

## 5. How We Protect Your Information

We take reasonable and appropriate precautions to protect your information from unauthorized access, disclosure, or misuse, including:

- Secure form submissions using SSL encryption
- Password-protected administrative systems
- Staff and volunteer confidentiality training and agreements

## 6. Cookies & Analytics

Our website may use cookies or third-party analytics tools (such as Google Analytics) to collect anonymous data to improve the user experience. You can manage cookies in your browser settings.

## 7. Third-Party Links

Our website may link to other sites (such as partner organizations or referral resources). We are not responsible for the content, security, or privacy practices of those external websites.

## 8. Accessing or Correcting Your Information

You may contact us to:

- Review or update personal information you have submitted
- Request deletion of your information from our records (when permitted by law)
- Withdraw consent for information sharing

## 9. Policy Updates

We may update this Privacy Policy from time to time. Any changes will be posted to this page with the new effective date.

## 10. Contact Us

If you have questions or concerns about our privacy practices, please reach out to us:

The Diouf Foundation for Independent Living

[info@diouf-independentliving.com](mailto:info@diouf-independentliving.com)

(531) 395 - 5632

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